



We have the privilege of  
long life experiences  
with people in our care –  
watching the children grow  
and mature – as we do.

Volunteer

## Annual Report

# Chairman, Board & Staff



## The Chairman Report

I have been reading through the early books of the OT again and one thing I have been noticing is the concern God has for those with economic disadvantage - the widow, the fatherless and those who are poor.

The other day I read Deuteronomy 26 a lovely account of how God requested the people of Israel to offer a one off tithe when they entered the promised land. The people were to set aside a tenth of all their produce in the third year after they entered Palestine "to give it to the Levite, the alien, the fatherless and the widow, so they may eat in your towns and be satisfied".

God made provision for those less well off and those who appear to have missed out on the benefits of family life. In a country without a state welfare support system this religious obligation was critical to the well being of the nation.

God's people are to share the land flowing with milk and honey - even with those who were aliens - outside the faith.

This encouragement is an obligation on the

people but it is meant to be one that is fulfilled from the heart "carefully observe (these decrees and laws) with all your heart and with all your soul".

We often contrast the law of the OT with grace in the NT but Deuteronomy - the most personal of all of the early books - repeats the encouragement to be totally involved and committed to God's ways. I have often puzzled at Jesus' attacking of the Pharisees but I guess one of the things he was concerned about was the way they undermined the heart and soul response to God's laws.

May we who have experienced the wonder of grace embrace some of the generosity of spirit to those who are left out of the system. Temcare has been the beneficiary of the generosity of many imbued with a desire to show in a practical way a heart and soul for God's ways.

George

## CBCC Board

George Morgan - Chairman  
David Beer  
Adrian McClymont  
Byron Groves (finished August 2013)

## Temcare Staff

Barry Ibrahim - Welfare Manager  
Natalie Walton - COACH Coordinator  
Simone Muir - CARE Coordinator  
Tosari Uebergang - MATES Coordinator  
Adrian McClymont - Aged Care Worker  
Grant Hupfield - Recruitment and Training Worker  
Val Gillies - Opportunity Shop Manager  
Mary Chin - Bookkeeper  
Nancy Price (retired October 2012)



# History & Vision

## Our History

For 45 years, Temcare has been committed to the well-being of families, children and young people. We praise God for the opportunity to build relationships and make a positive difference in the lives of the people we support. From the vision of one man in 1968, Stan Chilcott, to the growth and establishment of a busy and respected agency today, Temcare is a story of God's provision and the commitment of many to make a positive difference in the lives of people in need.

Over the years, the Temcare staff and volunteers have responded to the needs of individuals through respite foster care, youth mentoring, single parent mentoring, camps, activities and now aged care work. We are committed for the long term and always striving to remain relevant to the changes in the community.

Our commitment to provide a range of long term quality programs is supported by churches across Victoria. Temcare operates a model that provides a simple and effective way for local churches to support disadvantaged families.

Thousands of children and young people have benefited and have been blessed by the care of Christians with countless opportunities to hear about the love of God. This is a story of ordinary people doing extraordinary things in God's strength.

## Our Vision

Temcare is about "*bringing the love of Jesus to people*". It is through this vision that Temcare strives to respond to community needs through its various programs. With this vision, Temcare aims to maintain its unique identity as an agency that is uncompromising in its Christian commitment.

Volunteer support and community networking are valuable tools in the continuing support through existing programs. Through programs like respite foster care, mentoring, family support and aged care work, Temcare staff and volunteers are able to provide relevant care to those who are "our neighbours".

Temcare shows us God  
Client

They are honest,  
non-judgmental people  
who just want to help you.  
They are important to  
our need to continue on  
as a family. Client

At its best, Temcare's purpose,  
the gifts and talents of the  
volunteers and the needs of  
the clients all intersect.

This is planned and  
intentional.. Volunteer



# Annual Report



In early 2013, Temcare conducted an evaluation of its services by Jeremy Scrivens from The Emotional Economy at Work. Jeremy conducted workshops with three separate groups – clients, volunteers and staff. The responses were very encouraging and highlighted the authenticity and strengths of Temcare's work as well as opportunities into the future. You will find quotes from the evaluation throughout this report. It has been a privilege to work with such a great team of staff over the last 12 months. As highlighted in their reports, the commitment, care and practical support offered to families and clients has been exceptional which is a real credit to their genuine care for the people they work with. Family situations can get very difficult, with issues of addictions, homelessness and child protection continuing to complicate the support that is being offered through mentoring and respite care.

Our annual camps remain a highlight for families, young people and children, with the staff continuing to see great results from all the hard work that goes into organising them. Additionally, volunteer training nights have been well attended and well received.

Temcare's work relies largely on the commitment of our volunteers. Our volunteers often make this work part of their calling in life and this reflects in both the quality of care and the length of the time they volunteer for. We would like to thank the Lord for the commitment of the following volunteers and the time they have given families that Temcare supports. Kerry Jolly – 25 years, Peter and Bronwyn Muscat - 20 years, Val McPerson (still officially a Carer) - 19 years, Phil and Glenda Yelland – 18 years and Glen and Katrina Jackson – 13 years. As you would agree, this is a remarkable dedication to supporting families.

Our great team of staff and volunteers at our Oakleigh Opportunity Shop continue to

serve faithfully throughout the year. Working diligently under the support of Val, they continue to be a "listening ear" to the community while bringing in a small revenue for the work of Temcare. I am also very grateful for all the other volunteers who serve through our programs, camps, Board, prayer groups and assessment teams. Every member is a valuable part of the work we do! I would like to also welcome our two most recent staff members. Adrian McClymont who worked closely with the residents at Gracecourt and the Independent Living Units. Adrian, now a Temcare employee, continues his support the Unit residents while looking at other ways to support the more isolated elderly members in our community. Mary Chin was employed one day a week as a Bookkeeper and has, like Adrian, fitted into the team really well. Welcome both Adrian and Mary.

We are thankful to the support of churches and the many ways they give to the work of Temcare. Last year, three churches in particular supported Temcare through donating Christmas gifts which were given to families at our annual Christmas function. The children love receiving these gift and we want to thank Edge, Canterbury Gardens and Bridge churches for their support in this way. There are many ways churches can continue to support our work and we would love to chat with you more about this.

Into the future, one of Temcare's greatest needs is to address the growing waiting list for children and families needing support through our programs. This will be achieved largely through new volunteers so we would love to discuss ways you or your church can help make a difference in the lives of people. Temcare wants to bring the love of Jesus to people and families and we would love you to become part of the many practical ways this can be done. We also



(Continued on page 5)



# Annual Report

have a financial need into the future. While we continue to receive a small amount through Philanthropic Trust Funds, the generosity of churches and individuals is greatly appreciated. Please take a moment to consider making a donation to Temcare to support its on-going work in the community.

Finally, I would like to thank Byron Groves for all his hard work as C.E.O over the last few years. Temcare have appreciated the support and guidance and wish all the very best in his new role.

I want to thank the Lord for His provision to Temcare's work and the love he puts in our hearts for people. The next 12 months bring great opportunities as we continue to support our current families and look at new ways to provide services to families. Your on-going interest, prayers and generosity will be greatly appreciated as we continue to put our faith into action and become a practical support for many people across Melbourne and parts of country Victoria.

Barry

Temcare releases the talents & skills of its volunteers and their need to contribute who they are and as a result you see people being cared for and ministered to. Volunteer

It was one of the hardest things ever to leave my son and daughter. I felt like I had failed as a mother but the volunteers didn't make me feel that way. Instead they gave me positive feedback on something that I had done right as a mother; they made me feel good. Client

Expressing and showing God's love in a way that a child or parent needs to hear it.

Volunteer

I know from my experience that Temcare tries very hard to fit the right carers for the child. Every child is different and has individual needs. Client

They take our kids so we can be better mothers and stronger mothers. Client





## Care



For this report, we decided as a team, to focus on some of the themes which emerged from the Temcare Evaluation that was conducted earlier this year. Upon re-reading the evaluation and reflecting upon the work that we undertake, and in particular my role in the respite care area, I was struck by the word 'being'.

'Being' which incorporates such things as availability, listening, encouraging, supporting, caring, and being authentically Christian. Some of the comments in the evaluation which describe this sense of being were..."the quality of personal relationships is everything at Temcare and we strive to be authentic which is a bigger value than compliance" and probably one of my favourite statements, "At our best we are 'being well', not just doing well. At Temcare we help people to 'be well' which means we invest in relationship and building up people".

These are all nice quotes, but how does this translate into the work I am doing? There are so many stories I could share, where do I begin, and how do I paint a picture with this snap shot moment I have? Maybe I will tell you a little about my last week, and even the morning I have had as I have endeavoured to write this report.

In the past week I have had clients struggling to overcome addictions, with their children's behaviours, with poverty, with the challenges of being a sole parent, with children who are becoming parents themselves and are homeless, to name but a few of the massive issues and heartbreak we are confronted with on a weekly basis. I have supported these clients by listening, organizing respite placements, following up with how they are, liaising with Department of Human Services workers and emergency housing workers amongst a host of other things. I have attempted to show the love of Christ by being available including after hours, I have visited people,

prayed with them on the phone etc etc. This morning while I was working, a client rang from court distressed because her daughter had broken an order yet again, and faces her children being taken away. I was so glad this lady called and we could pray together over the phone. These clients have also been supported by our amazing volunteers who are at the coal face; having children in their homes, listening, supporting, encouraging, taking the time to get to know them and build relationship. Often times our volunteers are supporting the family as well, taking time to listen before or after a respite placement, providing a break for these parents and a safe and loving environment while the children are in care.

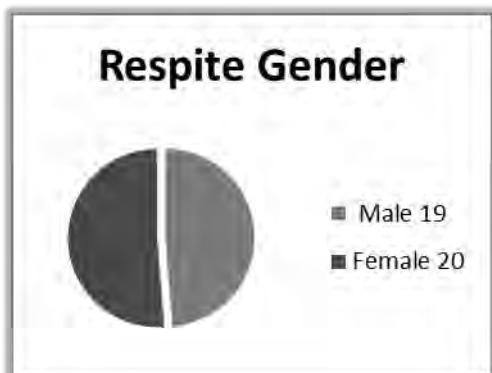
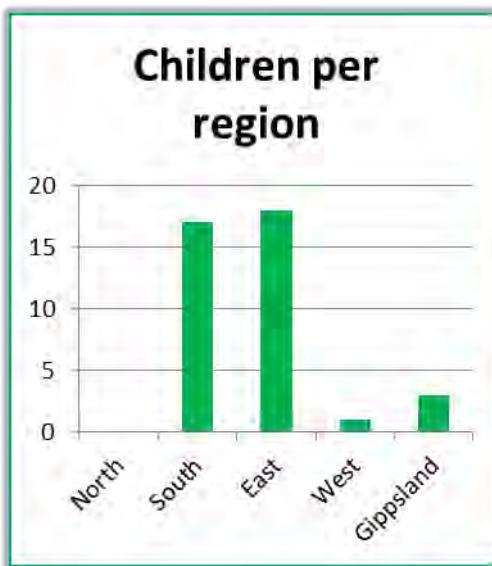
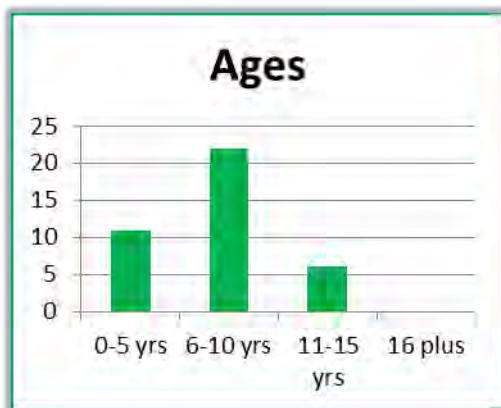
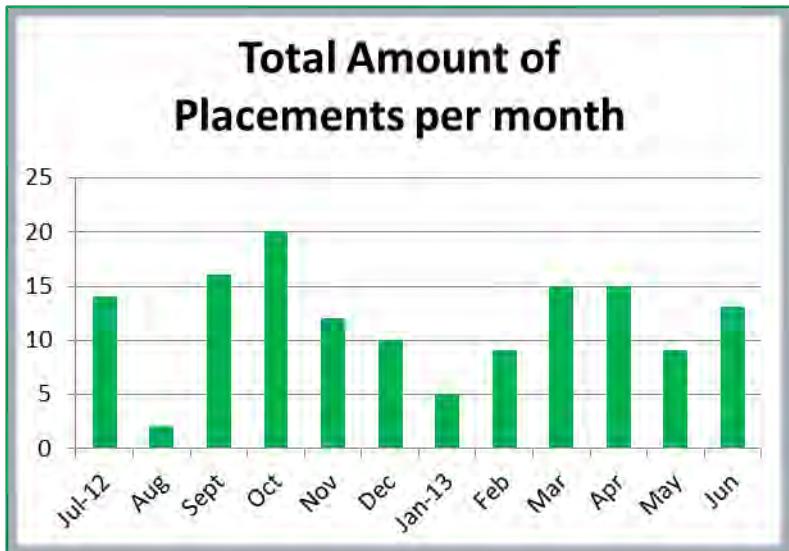
It is challenging work, work I couldn't face without the strength and love of Christ. I am mindful as I serve in this role, how much all of us are so needy of God, and in 'keeping it real' and accepting and loving these people, I often reflect on how much God loves me, has done and continues to do in my own life. This is such privileged work because we can demonstrate day after day in a practical way, the unconditional love of Christ. I thank God He has called me to this work. Thank you for taking the time to read this report and I hope you will continue to join with us in prayer, and in other ways you feel led, to support this wonderful ministry.

Simone

We have fun through the ability to come up with fun activities for the kids. Volunteer



# Care Statistics



Total amount of Respite Children supported – 39





# Family Camp, Holiday Fun & Mothers Day



## Temcare Family Camp 2013

On 17th-21<sup>st</sup> January over 20 Mums, 50 kids, and 16 volunteers and staff attended the Temcare Family Camp at CYC in Cowes. This annual gathering is a wonderful opportunity for our Temcare Mums to be blessed by enjoying a holiday with their children, as well as having a chance to relax and get 'fed' physically and spiritually.

There were too many highlights to mention in this brief report, but probably one of the defining things which stood out for me, was the sense of nurture, care and 'family' on camp. We had quite a few new campers this year, myself included, as well as some seasoned Mums and kids for whom family camp is a treasured part of their year. I was so impressed that in lots of ways big and small, everyone looked out and supported one another in watching each other's kids at the pool, or helping with meals in the dining room, or just taking the time to chat and connect.

We were blessed once again, to have the lovely Cheryl Forrest leading our morning Bible studies with the Mums and then sharing her testimony at the Mum's Dinner on Friday night, which I know was particularly impacting. We were also blessed at the dinner to have two guest performers who played and sang to entertain us. The children enjoyed a fantastic Carnival Night with their leaders this same night, and had a blast jumping on the bouncy castle, having their faces painted and playing lots of fun games.

I really enjoyed seeing the kids have so much fun and readily joining in their activities with gusto, and a terrific attitude, as well as watching our Mums begin to unwind and have a much needed chance to relax. Overall, camp was a happy, busy, sunny place to be, and I look forward to what Family Camp 2014 will hold!

Simone

## School Holiday Fun

During the year, Temcare hosted a School holiday activity for the families we support. Parents and children attended a Movie and Picnic Day. We had a great turn out to the movie 'Zambezia' and this was followed by a relaxing picnic lunch at the Tim Neville Aboretum. We were blessed with lovely weather and it was great to see the families enjoying each others company. If you are a volunteer with any of our programs and would like the opportunity to engage with our families in another capacity, we encourage you to join us on one of our very relaxed holiday activities.

## A Special Time for Mums

On Friday 10th May, around twenty ladies and our three female staff enjoyed a delightful morning of pampering at our annual Mothers Day Morning Tea. This year the morning tea was held at Gracecourt and we enjoyed turning the dining area into a "girls only zone" as we ate delicious morning tea, listened to Nat's reflection about God's unconditional love for us, and enjoyed chatting with old friends and making some new ones too. Some of us also participated in a fun mosaic craft activity provided by one of our lovely mums, Carla. Once again, our mums all received a gorgeous gift bag laden with lots of goodies, generously put together by one of our wonderful volunteers - thank you so much, Michelle! Praise God for these lovely times of celebration where we can enjoy being family together.

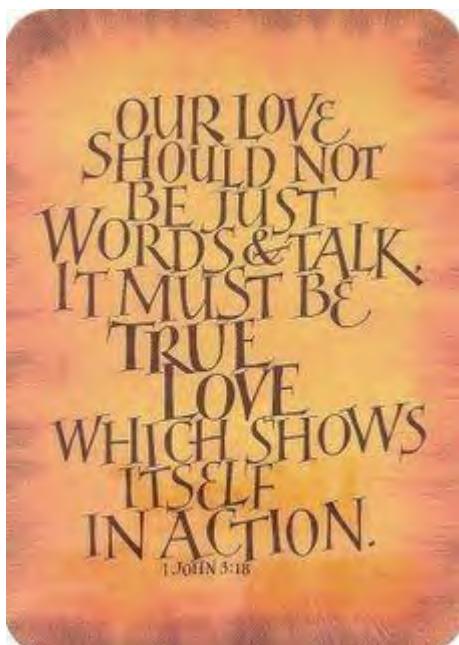
Because they keep your family together, they try and help with your problems. It's a family away from your family. Temcare always try to help first before they separate families and take children. Client



# Coach & School Based Mentoring

## Coach

In the past 12 months Temcare COACH has almost doubled in size. Well yes we were pretty small to begin with but it has been encouraging to see the program progressing. Temcare COACH, like our other programs, is relationally based and we can see from the Temcare Evaluation which was conducted in early 2013 that this is the sort of program many Christians are seeking as a way to express their love for God and their love for people in their community. The COACH program is client centred and goal focused so taking pressure off the volunteer to have to be the expert. This is simply about making yourself available to listen, encourage and love someone who is having a difficult time in life. And as a volunteer is amazing to see how your talents and interests can be used to enrich the relationship over time.



Authenticity and unconditional love are qualities that as Christians we are called to have. The women that we support through Temcare COACH recognize these qualities in our volunteers and therefore do not feel

judged or looked down upon. They make themselves vulnerable, willing to risk telling all, in the hope that this new person in their lives might assist them in making things a little brighter. As volunteers and for myself as a worker, we are privileged to share in this journey.

Nat

## School Based Mentoring

It has been another positive and productive year for school based mentoring at Chairo Christian School. We have seen some students continue into their second year, while other students who were mentees in 2012 become mentors in 2013. The program aims to link senior school students as mentors to middle school students who normally meet once a week to do an activity together during lunch. We hope this will encourage the mentee at school and create a positive approach to education through creating positive relationships. The school chaplains are at school to offer daily support. The interest and commitment among the students is encouraging to see and the chaplains have received positive feedback from middle school teachers about the benefits the program has had on some students.

Currently there are around 40 students involved and each year I have the opportunity to train and follow up with students. Chairo is also currently exploring a Facebook support page for the mentors. On one occasion this year, I had an opportunity to speak to a group of mentees who shared with me their joy and interest in having a mentor. This was a great reminder of the positive relationships such a program is developing.

I would like to thank Chairo Christian School for their willingness to give this program a go and especially the Chaplains and other staff who have been committed to the program (and students), making it possible to have another successful year.

Barry



**WELCOME TO C.Y.C**





# Mates



This past year has been a fantastic year for the Mates Program. Barry Ibrahim ran the program until September 2012 then I came on board to continue his excellent work. Upon beginning with the Mates Program, I became aware that we were facilitating opportunities for 'family away from family'. In November at Camp at Phillip Island, it became clear that a supportive community existed beyond the one-to-one mentoring. While there were several new people on camp, there were many people on camp who have been coming for years and had such a long history with the mentors and mentees. It was such an enjoyable time and when Sunday came and it was time to go home, no one wanted to leave! One of Temcare's major strengths is providing long-term support as transformation takes time. In February this year an evaluation was done of our work and the families in their feedback shared that they appreciated Temcare's commitment during throughout their journey. Our volunteers are generous and genuine people who are committed to their mentee, regularly spending time with them, speaking with them on the phone and bringing them to group outings so they are a part of a positive and accepting community. Our volunteers are the ones who make it possible to provide support for the long-haul as they show such commitment and time. Each volunteer is truly inspirational because they see their mentee as valuable and are committed to their growth. Just as Christ gave his life as a sacrifice, our volunteers are continually giving up their Saturdays, time, energy and effort to share hope with their young person. It has been great to hear of several opportunities mentor's have had over the last year to share Christ with their mentee and family.

A wonderful attribute of Temcare is being able to connect families to several of our services to provide more support. This year I have received referrals from both the Respite and Coach program and two of these are now involved in Mates, one comes to group activities and camps and the other has officially been matched with a volunteer who became available in her area. The parents

and guardians of these young people are happy for the young people to be a part of the Mates Program because they have had positive experiences with us already. It is great to be able to provide more holistic care for the families in this way. Our only limitation is not being able to make more mentoring matches because we do not have volunteers available.

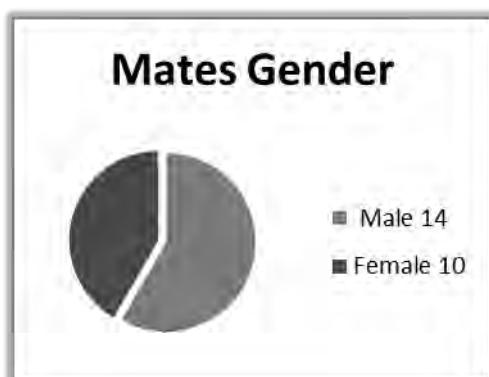
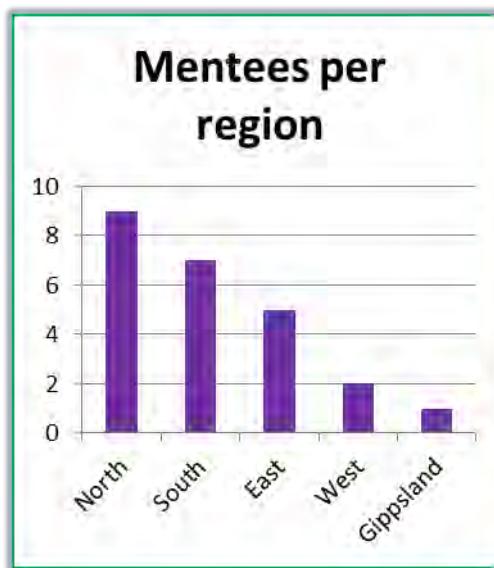
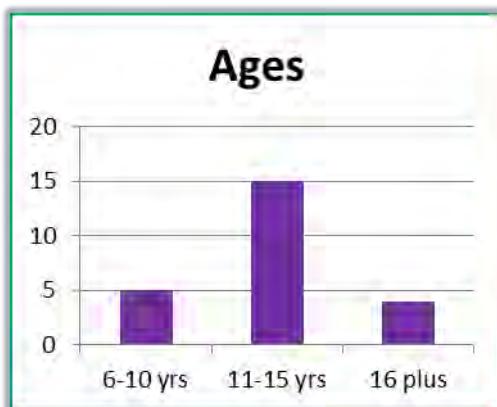
Throughout the year we have run several group activities every few months to further connect mentors and mentees to each other. A thriving community is formed and relationships and friendships have deepened and strengthened with more regular activities and contact. We have 9 year olds through to 16 year olds in our program and through these activities they have all better connected with each other besides their differences in age. This year Mates has facilitated several indoor sports events, trips to the beach, BBQ's and cinema outings and these have been an enjoyable time for all. It is incredible to see the smiles of the young people who have such a fun day with all the mentors and mentees. Their parents and guardians are grateful we organize these days too. Activities are run in both the North West and South East because our program is growing and supports young people and their families across Melbourne. We have had three new matches established over the last 12 months which is such a success to have 3 less young people off the waiting list. There will also be 2 to 3 more matches by the end of 2013. There were also 6 new volunteers who attended the Annual Mates Training Day in May who showed interest in becoming a mentor in the future. We also had 7 people who volunteered for camp in 2012 and 3 of these are now accredited mentors.

Momentum is building for what will be another brilliant camp at CYC this November and then we will all come together at Christmas time to share a meal and hope with one another.

Tosari



# Mates Statistics



Total amount of Mates Children supported – 24





# Ladies Bible Study & Follow up Work



## Temcare Follow Up Work

A small group of Temcare Mums (about 14) have looked to Temcare for ongoing support even though their children are not involved in the Respite or Mates programs. This support takes several forms. Often it is helping with accessing main stream services such as doctors, hospitals, legal services or the courts. Sometimes it is financial, housing, or home management issues or support with difficulties being faced by their children or grandchildren. Much is just the role of a listening, praying friend during the ups and downs of life.

Many services have particular targets and short term goals which leaves mums with ongoing problems without much needed support at vulnerable times. Jesus asks us to walk the journey with people for the long haul - this Temcare always tries to do.

In September a highlight, as it has been for many years now, is to get together for a weekend of Bible Study and prayer. We are grateful for the help of Sue Diggles and Mary Jones in leadership and for the willingness of the mums to share their hopes and fears so that they can be supported with prayer and love.

Nancy

(Although Nancy Price resigned from Temcare in October 2012 she continues to support families in a volunteer capacity)

We don't feel like we are being judged as much here, a lot of us have had problems with DHS and they bring you down which I don't think you ever really get over. At Temcare, they just try and help, they go to court with you, if you're having a bad day they build you up. Client

## Ladies Bible Study

The Ladies Bible study group has 6 core ladies. We meet at the home of our most senior member who has had some health issues, but enjoys opening her home to us. The social contact has been significant, and provides an opportunity to share life experiences. It has been quite a challenging year for most. Prayer is appreciated for the future of this group, and the work of God in all our lives.

Sue

We do life together as a community – we build and experience community.  
Volunteer

We are unashamed and unapologetic about our clients knowing that we are a Christian organisation. People know that we love God and our purpose is to give God honour through our service.  
Volunteer

We trust Temcare more than we trust most people; they are not false they are real. Client





# Opp Shop

## Opportunity Shop

It is always lovely to hear the positive feedback from our customers about the Opportunity Shop. Recently, one man was quite amazed when we offered him a cuppa (which we do sometimes!). Many of our customers enjoy coming into our shop to have a chat and a laugh. We have recently received from Germany some wonderful Christian desk calendars and children's colouring calendars. We will also receive from another organization lovely Christian calendars to give away and 2014 diary cards for wallets.

The Opportunity Shop is a lovely place to work and we are always looking for more volunteers to help in the shop, as it can be extremely difficult at times to keep the shop operating. Lately, it has been rather quiet at the Opportunity Shop but with the weather improving I am certain that many more customers will visit our little shop and hopefully buy a treasure. Our shop is full of them.

We are a wonderful team at the shop and I would like to thank everyone who gives up their time to come and help, it is so greatly appreciated.

I do believe that many people enjoy coming into our shop because of the friendliness that is always found there.

Valerie

We create a good environment where the children and parents can feel safe, valued, respected and special.

Volunteer

I am a stronger mother to my child and have been given a second chance.

Client



It was a wonderful experience to again visit the Seeds of Hope Christian Orphanage in Bali. The children were delighted with our gifts, mostly from the Opportunity Shop. We shared lunch with them and they sang some beautiful songs for us. It was certainly a highlight of our trip.

Everything we do is a partnership between us as volunteers, the Temcare professional staff, the kids and the parents and with God. Volunteer





## Recruitment & training



When it comes the human needs in our community, we so often see these people as numbers. The newspapers report that there are over 700,000 people in Australia who are unemployed. The television tells us that there are 5,000 people in Melbourne who are homeless each night. Over 2,000,000 people in Australia live below the poverty line. These numbers can be overwhelming. These numbers don't tell the whole truth or the whole story.

A few months ago I visited India on a short-term missions exposure trip. My time in India was amazing – but it was also overwhelming. There was so much to process. The city I visited, Bangalore, has a population of over 8,000,000 people. It is in the state of Karnataka, which has over 60,000,000. In a country of over a billion people! At last official count, there are 862 slums in Bangalore. There were people everywhere – too many to count. Most who would be judged as extremely poor compared to Australian standards. But when I reflect on my time in India, it is not the enormity of the need that I remember, or the amount of people I encountered. It was a little six year old girl Meghala that I never met, who died of malnutrition a day before we visited her home. It was the family who served as the local church in one of the poorest slums in the city. It was the faith of the pastor and his wife to live amongst the poorest of the poor. It was his daughter-in-law, who stayed with the church after her husband died. It was the fact that the only meal this little girl Meghala received consistently was the lunch that this small church served every day for the little kids. It was meeting Meghala's mother, who is blind, and her older sister. Numbers mean more when we know the people and the stories behind them.

This year at Temcare we took part in an evaluation of our ministry. This was an opportunity for people to give feedback in regards to all aspects of our work. Volunteers, the people we serve, staff, committee members, board members...all were given a voice in this evaluation. This evaluation was a great opportunity to hear

the thoughts, observations, ideas and wishes of members of the Temcare family, but the real blessing for me, and our staff, was hearing how Temcare had affected them on a personal level. We heard stories of the people we assist. We were encouraged by what our volunteers shared. The focus was on people and their lives. People who Temcare volunteers helped in their time of greatest need. People who trust Temcare. The courage it took for some people to ask for help. The continued commitment our volunteers have shown in the lives of the people they provide respite for or mentor.

So often we rely on numbers to stir people to reach out to those in need. A month or two ago we identified that we have about 75 children on our waiting list. That is effectively 75 families requiring a respite carer or youth mentor. It is very easy to find this number overwhelming. We have almost as many children on our waiting list as we have currently being cared for or mentored. But I've come to realize that it's not about having 75 on our waiting list. It's about the one! The one child whose story we don't yet know but whose story can be the one where a Temcare volunteer makes a difference.

Over the last 12 months, my contact with churches and individuals has seen 6 volunteers (from 4 households) join the Temcare team. Each one is a valuable member! We are grateful for all our current volunteers, whether they're long term ones, ones who have been with us for a short while or the new ones just starting. Thank you for being a part of the Temcare family and for your commitment to the one child or youth or parent or family you help. Just as we've been encouraged by the stories of those we serve and the stories of our volunteers, we encourage you – our volunteers and supporters – to tell people the story of why you serve and support Temcare. We believe that when we look past the numbers and see the person, then we will see people rise up to help. Thanks!

(Continued on page 17)



# Aged Care Work

(Continued from page 16)

## Temcare presentations over the last 12 months

New Horizons Church  
Tribe Church  
Kew Baptist Church  
Eastleigh Community Church  
Ringwood Community Church  
Edge Church  
Monash City Church  
Shine Convention  
Tabor Ministry Expo  
Greater Life Church

Grant

getting out and having coffee together has been greatly appreciated. On other occasions we have gone to the Jewish museum and the Chinese museum. For some of these outings, we have hired a bus through Eastern Transport Register, with whom we are a member, and for an annual fee, we are able to hire a bus for \$30 and day plus 30c mileage - very reasonable.

Part of my role as Aged Care Chaplain, is to try and develop an aged care ministry as part of Temcare's role in helping the disadvantaged and marginalized among the elderly. Aged care is a new area for Temcare; the role of development is challenging for me as I see myself more of a come-along-side sort of person. However I have excellent support from others at Temcare to enable this to happen. Churches generally have pastoral care ministries but some may like to have additional support which Temcare can now provide. Contact with and an ongoing relationship with church leaders is a crucial element in providing spiritual care to those who are isolated and lonely. This role is not to take away from local church ministries but to work with and supplement church activities taking the individual needs of the elderly into account.

This role has been a huge blessing and I thank the Lord for the many opportunities I have had to share Jesus with others.

Adrian

## Aged Care Work

As Grace Court Hostel (GCH) closed, it was my role to keep in touch with residents as they moved to new accommodation. A common feed-back theme from both former residents and family concerning this role was the appreciation that CBCC had not abandoned them but kept in touch. I have also found that former residents often ask about how other former residents are getting on showing the degree of warmth and connection that staff and residents had when at GCH. This is an enormous commendation of the manner in which GCH was run by management and staff – GCH was “home”.

The former residents, in general, moved into aged care facilities that were not too far removed from Kew with some exceptions; one moved to Ocean Grove and another to Cahuna so it was not practical to keep in touch with them. All are well cared for, well settled in their new locations and are happy.

Since GCH closed, I have had weekly sessions spent with the residents of Grace Court Units (GCU) organizing chapel services and other activities such as board games, word games, movies and outings. Outings have taken us to Elwood Beach, Williamstown, Olinda and the like. Just

We practice faith and we see faith grow in others and because of the often tough circumstances people go through, this faith is real, practical and enduring. Volunteer





# Financial Report



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN BRETHREN COMMUNITY CARE LTD (TEM CARE)

## Report on the Income Statement

We have audited the accompanying income statement, as part of our audit of Christian Brethren Community Care Ltd for the year ended 30 June 2013.

### *Directors' Responsibility for the Financial Report*

The directors of the company are responsible for the preparation of the income statement and have determined that the accounting policies described in Note 1 to the full financial report of Christian Brethren Community Care Ltd are appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of an income statement that is free from material misstatement, whether due to fraud or error.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement. An audit involves performing procedures to obtain audit evidence about the amounts in the income statement. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the income statement, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the income statement that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the statement.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### *Independence*

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001.

### *Opinion*

In our opinion the income statement of Christian Brethren Community Care Ltd (Temcare) gives a true and fair view of the division of the company's performance for the year ended on that date 30 June 2013.

### *Basis of Accounting*

Without modifying our opinion, we draw attention to Note 1 to the full financial report for Christian Brethren Community Care Ltd, which describes the basis of accounting. The income statement has been prepared for the purpose of fulfilling the needs of members. As a result, the income statement may not be suitable for another purpose.

Robert J Hurrell, FCA

A handwritten signature in black ink that reads "R J Hurrell".

rdl.accountants  
25 November 2013  
Blackburn, Victoria



# Financial Report



**CHRISTIAN BRETHREN COMMUNITY CARE LTD (TEMCARE)**  
**INCOME STATEMENT**  
for the year ended 30th JUNE 2013

	2013 \$	2012 \$
<b>INCOME</b>		
Camp Receipts and Sponsorships	325.00	1,329.20
Client Payments	837.50	1,955.35
Donations		
- Individuals	10,805.50	26,765.00
- Church Groups	4,165.00	6,351.25
- Other	313,711.40	171,630.00
Fundraising	1,960.15	2,365.10
Interest Received	20.03	822.30
Net Income from Oakleigh Opportunity Shop	<b>315.00</b>	2,115.92
Other Income	2,000.00	2,000.00
<b>TOTAL INCOME</b>	<b>333,508.68</b>	<b>215,334.12</b>
 <b>EXPENDITURE</b>		
Accreditation	9,250.00	945.00
Amenities	192.22	192.22
Camp & School Holiday Program Expenses	13,604.15	9,619.80
Carer's Expenses	6,124.61	4,767.85
Depreciation of Fixed Assets	-	4,619.98
Fees - Professional	9,690.00	14,187.73
Fundraising	705.25	904.38
Gifts	338.90	540.17
Insurance	4,354.03	4,733.14
Internet Operating Costs	830.62	590.91
Printing, Postage & Stationery	6,020.08	6,675.72
Repairs & Maintenance	1,351.89	827.58
Salaries & On-Costs	255,619.95	179,649.00
Special Needs	175.00	558.60
Subscriptions & Memberships	2,553.55	1,306.98
Sundry Expenses	3,106.19	1,079.36
Telephone	5,352.24	4,800.11
Training	5,710.49	4,394.17
Travelling Expenses	4,411.21	7,172.50
<b>TOTAL EXPENDITURE</b>	<b>329,390.38</b>	<b>247,566.20</b>
 <b>OPERATING SURPLUS (DEFICIT)</b>	<b>\$ 4,118.30</b>	<b>-\$ 32,232.08</b>

We care for each other and this is genuine and not situational – nor dependent on how we see the child or the parent. Volunteer

God using our personal experiences – both good and bad- to have compassion and empathy in our roles.  
Volunteer



## Contact us:

**Mail:** or visit us at 20 Fellows Street Kew 3101  
**Call:** 9852 9795  
**Fax:** 9852 9837  
**Email:** temcare@westnet.com.au  
**Web:** www.temcare.org.au



Temcare provides excellent support for its volunteers. The staff are always available for coffee and a chat. They make themselves available to us."

Volunteer

Two of my children are very difficult. To hand them over to someone else, you just worry 'what are they going to destroy?' 'Are they going to want to have them back?' Yet they looked after them as if they were my kid's parents. Client

We are authentic – what we do and what we say (including what programs or partnerships we get into) are consistent with what we believe. Volunteer